

-Services and Pricing-

5-Minute Free Evaluation:

All computers brought in for service at Showtime Computers receive a free 5-minute evaluation before any work is performed.

Standard Service: \$59.95 per hour

3-7 business days depending on weekends and holidays.

Express Service: \$89.95 per hour

Express service means that the initial diagnosis will be completed by the end of the next business day. If parts, or additional instructions for repair are needed, the service may require more time.

Same Day Service: \$119.95 per hour

Equipment dropped off before 9AM on a weekday will be ready by 6PM the same day. If the nature of the problem is unknown, this guarantees that the problem will be diagnosed the same day. Sometimes service cannot be completed the same day due to parts having to be ordered or total system corruption.

Upgrades:

All components used in upgrades are new, and are covered by manufacturer's warranty.

PC Tune-Up: 1.5 hours @ Determined Rate:

Configuring your operating system to run more efficiently. Deleting scheduled tasks and resetting browsers. Defragmenting hard drives. Checking for viruses. Removing junkware. Making advisements for hardware upgrades if needed.

Diagnostic Service: 1 Hour @ Determined Rate:

Multiple hardware and software diagnostic tools are employed during first hour period to determine the source of the problem.

After the diagnostic period has elapsed, you will be notified of the results and presented with a repair estimate.

Showtime Computer is not responsible for equipment failure during diagnostics.

\$59.95 – Save/Transfer Data: (In addition to labor charges)

Showtime Computer recommends that all data be copied from an original hard drive to a new one in the following cases:

- When the C: drive is over 75% full and/or a new hard drive is being installed in the system.
- When the original drive is failing.
- When there is no other backup available, and critical data is at risk during a major hardware or software upgrade.

Showtime Computer is not responsible for data loss incurred during data transfer.

Data Recovery: \$59.95

Showtime Computer will evaluate the feasibility of data recovery on a damaged hard drive.

Password Removal: \$59.95

If someone has set a password on your PC that prevents you from accessing the system, Showtime Computer can remove the password leaving your data intact.

Virus Removal: 2 Hours @ Determined Rate:

If Showtime Computer suspects that your PC may be infected with a virus, we require that a virus diagnosis be performed before further work is attempted on the PC.

Viruses may disappear but leave damaged files that affect system operation. Virus removal & recovery is a 2 hours charge.

Memory Installation: \$34.95 (Depending on model)

Memory must be purchased separately.

Warranty Repairs:

We guarantee our service work for 30 days. If the problem is not fixed bring it back within the 30-day period and we'll attempt to fix it at no charge under our express rate.