

# SHOWTIME RMA

COMPUTER & SUPPLIES WHOLESALE  
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## **RETURN MATERIALS AUTHORIZATION REQUEST FORM**

NAME: \_\_\_\_\_

STREET: \_\_\_\_\_

CITY and STATE \_\_\_\_\_

ZIP CODE \_\_\_\_\_ PHONE: \_\_\_\_\_

EMAIL: \_\_\_\_\_ FAX NO. \_\_\_\_\_

### **Item information**

SHOWTIME SKU #: \_\_\_\_\_ MANUFACTURERS MODEL #: \_\_\_\_\_

ITEM DISCRPTION:

DATE PURCHASED: \_\_\_\_\_:

DETAILED DISCRPTION OF PROBLEM:

REFUND:

REPLACE:

MERCHANDISE CREDIT:

After completing this form please fax, email or snail mail to Showtime. No RMA will be issued without this form being completed in full and returned to Showtime.

**ALL MERCHANDISE RETURNED FOR REFUND OR EXCHANGE MUST BE IN ORIGINAL PACKAGING WITH ALL DRIVERS, CABLES, DOCUMENTATION, ETC. INCLUDED. FAILURE TO INCLUDE ALL THE PREVIOUS ITEMS WILL RESULT IN SHOWTIME BEING UNABLE TO COMPLETE THE RMA. PACKAGING MUST BE IN ORIGINAL CONDITION WITH NO WRITING, TEARS, LABELS, AND ETC. ALL PRODUCT MUST BE PROPERLY PACKAGED FOR SHIPPING WITH PRODUCT IN ANTI-STATIC BAGS AND PROPERLY SECURED.**

A copy of the RMA FORM as well as a copy of the original registers receipt and credit card receipt must be included with the product. The RMA number must be clearly written on the shipping label. If the RMA number is not on the outside of the box it will not be accepted and returned to the shipper. All RMA's must be received at SHOWTIME no later than 10 days from the date of issue of the RMA number. After 10 days the RMA number is void.

SHOWTIME COMPUTER reserves the right to charge, at the current labor rate, for any component returned that is not defective and the problem with the component is determined to be due to improper installation by the purchaser. A minimum charge of \$20.00 shall apply in these cases.

CUSTOMER SIGNATURE \_\_\_\_\_ DATE: \_\_\_\_\_

RMA #: \_\_\_\_\_ DATE ISSUED \_\_\_\_\_

After you fill out RMA form copy and paste to email link below

[Click here to send the form to Showtimepc](#)